



## CUSTOMER CASE STUDY

# Storebrand Rapidly Gets Remote Workers Up and Running While Reducing Costs and Improving Compliance

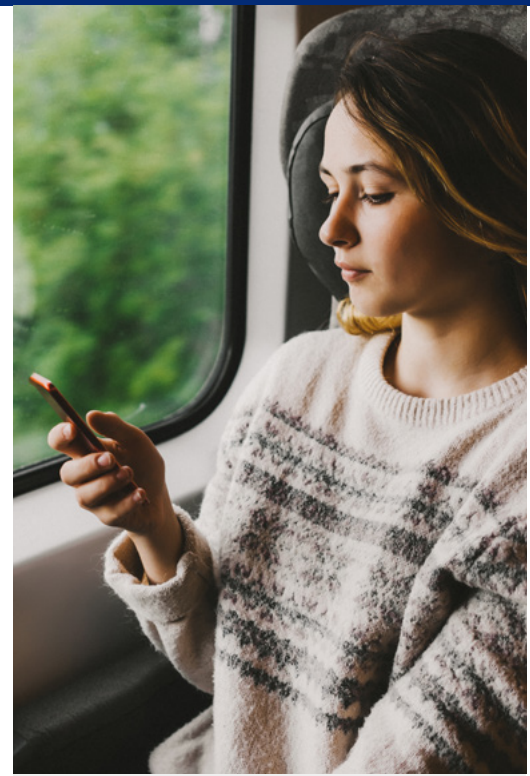
## Challenge

As Storebrand has been in business for more than two centuries, it had a myriad of IT systems, many of which were aging and even approaching end-of-life. The organization knew its existing infrastructure would be unable to support new innovations and apps that improve employee productivity and customer satisfaction. Additionally, like many other organizations, Storebrand was struggling to keep compliant with ever-changing regulations. With disparate and dated systems, Storebrand found it difficult and costly to track and report. In order to address these issues, Storebrand embarked on an identity-based infrastructure transformation led by Marius Sorteberg who joined the company as its first Identity Manager.

Sorteberg knew that the existing infrastructure would not be able to support his team's plans. Its dated infrastructure, including CA SiteMinder and a mainframe, simply couldn't support the new apps and services Storebrand wanted to launch in order to improve operational and cost-efficiencies as well as the user experience for employees.

## Solution

Sorteberg brought decades of identity experience to Storebrand. As a self-proclaimed "identity geek," Sorteberg had worked with ForgeRock and other identity and access management (IAM) tools for many years as a consultant. When he took over the role at Storebrand, he and his team concluded after a review that ForgeRock was the best solution for the company's needs.



"We're building a new department around IAM. With ForgeRock, we've found the right product for our needs."

**Marius Sorteberg**  
Storebrand Identity Manager

## CUSTOMER

[The Storebrand Group](#) is a leading player in the Nordic market for long-term savings and insurance. Located in Lysaker near Oslo, Storebrand offers pension, savings, insurance and banking products to private individuals, businesses and public enterprises. The company was established more than 250 years ago, and is Norway's largest private asset manager, with NOK 921 billion invested in more than 5,500 companies around the world. More than two million Norwegians and Swedes place their savings with the company.

## HIGHLIGHTS

### 2 million

More than two million Norwegians and Swedes place their savings with the company.

### 3,169 active users

ForgeRock Identity Platform supports 3,169 active internal users, employees, consultants and users.

## Results

Today, the ForgeRock Identity Platform supports 3,169 active internal users, employees, consultants and users from its outsourcing partner in both the Norwegian companies and SPP in Sweden. Storebrand's employees are working with almost two million customers. Sorteberg says, "ForgeRock is the right option for us. It has the most comprehensive set of capabilities."

ForgeRock was particularly helpful during the Covid-19 pandemic, quickly and securely setting up thousands of remote workers. "It went remarkably well. We were able to get all of our employees up and running easier than expected," Sorteberg said. "It was a quick and easy process creating users, and efficiencies are increasing. People are very happy with it."

Since the pandemic, more and more transactions are occurring digitally and customers have been pleased with the level of service. "Digital sales are increasing and that is because we have enabled the remote workforce," Sorteberg says.

Additionally, the new system can better support new internal apps. Sorteberg says, "Our HR department wanted to deploy WorkDay and there was no chance our old system could have handled it. With ForgeRock, we did so flawlessly."

"We're building a new department around IAM. With ForgeRock, we've found the right product for our needs," Sorteberg adds.

"With ForgeRock IGA, we will have a good strategic process for identity management. The auditing process will become much smoother – easier and less costly for the organization."

**Marius Sorteberg**  
Storebrand Identity Manager

Specifically, Storebrand will implement the [ForgeRock Identity Governance and Administration \(IGA\)](#) solution in 2021. The product will further help Storebrand with compliance as it allows customers to establish policies for user access rights and continuously monitor their proper implementation from a centralized location. Through a periodic access review process — tied to a powerful workflow engine to ensure closed-loop remediation and built-in risk management and reporting — Storebrand can strengthen its security posture and automatically drive regulatory compliance.

As a result, ForgeRock will aid Storebrand's compliance challenges. "With ForgeRock IGA, we will have a good strategic process for identity management. The auditing process will become much smoother — easier and less costly for the organization," Sorteberg says.

### About ForgeRock

ForgeRock, the leader in digital identity, delivers modern and comprehensive Identity and Access Management solutions for consumers, employees and things to simply and safely access the connected world. Using ForgeRock, more than a thousand global customer organizations orchestrate, manage, and secure the complete lifecycle of identities from dynamic access controls, governance, APIs, and storing authoritative data – consumable in any cloud or hybrid environment. The company is privately held, and headquartered in San Francisco, California, with offices around the world. For more information and free downloads, visit [www.forgerock.com](http://www.forgerock.com) or follow ForgeRock on social media.



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