



Customer Case Study

Philips: Improving People's Lives Through Meaningful Innovation

Challenges: Securing Patient Health Data in a Cloud Architecture

- » Personal health data and patient medical history is often scattered over many apps, devices, and systems, in multiple places and formats.
- » Philips needed to bring this data together to create smarter and more impactful connected health solutions for consumers, patients, and care professionals.
- » Ensuring the privacy and security of patient data and verifying user identity and permissions are critical to the success of the Philips HealthSuite.



Results: Healthcare is Now a Team Effort

- » Improves the efficiency and personalization of healthcare.
- » Helps patients with chronic, life-changing diseases to feel empowered, minimize time spent in the hospital, and enjoy a more active lifestyle.
- » Health can now be a team effort: not just monitored and treated by healthcare professionals, where the patient is only informed and not involved, but rather empowered to take more proactive ownership of their own health.

“At Philips, we’re on a mission to improve people’s lives and to empower people to take better care of themselves and others. With ForgeRock, we are able to design innovative data-sharing and consent technologies into our HealthSuite Digital Platform that make it possible to foster consumer and patient trust.”

Jereon Tas

Chief Innovation & Strategy Officer, Philips



Philips HealthSuite is a cloud-enabled connected health ecosystem of devices, apps, and digital tools offerings.

Solution: Why ForgeRock?

To support these needs and the other complex identity and access management requirements of the HealthSuite, Philips turned to ForgeRock and the ForgeRock Identity Platform to provide:

- » **Single Sign-On:** One HealthSuite ID for all HealthSuite Applications
- » **Federated Identity:** Across Philips, health organizations, and consumer organizations
- » **Industry Standards:** OAuth 2.0, SAML, OpenID Connect, User-Managed Access (UMA)
- » **Multiple Identity Types:** Users, Devices, Services, Apps
- » **Identity Relationships:** User to group, parent to child, device to user, etc.
- » **Consent, Delegation, & Data Usage Policies:** Role-based access control, ex. family caregiver
- » **Social Sign-On:** Wechat (China) and VKontakt (Russia) are available for seamless access

About ForgeRock

ForgeRock, the leader in digital identity, delivers modern and comprehensive Identity and Access Management solutions for consumers, employees and things to simply and safely access the connected world. Using ForgeRock, more than a thousand global customer organizations orchestrate, manage, and secure the complete lifecycle of identities from dynamic access controls, governance, APIs, and storing authoritative data – consumable in any cloud or hybrid environment. The company is privately held, and headquartered in San Francisco, California, with offices around the world. For more information and free downloads, visit

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