

# Get the Facts About CDR Open Banking

## What is CDR?



The Consumer Data Right (CDR) aims to provide greater choice and control for Australians over how their data is used and disclosed. CDR will require all Australian banks, telcos, and energy sectors to:

- Open consumer data to third parties
- Attain user consent for data sharing
- Apply strong customer authentication

These industries, for example, will need to open secure application programming interfaces (APIs) for third parties to access customer data with the customer's consent.

Open Banking is Australia's first response to CDR. Open Banking is a regulation that requires Australian banks to open access to payments, account data and product information for third parties via secure APIs to increase competition. Customer data can only be shared with customer consent and privacy must be respected. Fintechs and challenger banks will also look to leverage open APIs to participate in the ecosystem and capitalize on emerging opportunities.

## What is Open Banking?



# 66%

of bank executives believe that open banking will help create new revenue streams for their organisation.

-Accenture Open Banking Survey 2017

## What's the Point?

The CDR regulation is designed to improve customer experience with security and privacy in mind, while banks create competitive offerings that leverage the opportunities shared data provides. Ultimately, consumers will gain a new level of control over how their financial data is used, and by whom. Best of all, as CDR is the only legislation globally to also include Utilities such as Telco's, Gas and Power, Australians will be offered the most comprehensive suite of services, with the greatest scope for innovation, anywhere in the world.

## How About Open APIs?

The movement of "Open Banking" is gaining momentum around the world. Financial institutions are looking to use open APIs to securely share customer data with third parties. The difference is that, outside of Europe, the UK, and Australia, there's no official legislation in place that standardises APIs.



A few of the innovations enabled by CDR and Open Banking



Payment tracking & account security



Loyalty programs linked to bank accounts



Intelligence driven insight systems & automation



Single view of all financial accounts in one location

## What Does This Mean for Consumers?

Approved banks, fintechs, and other organisations will be able to access previously proprietary customer data via API's to aggregate customer account data; from any of their accounts across all of their institutions. This will enable third parties, with the customers consent, to provide innovative and exciting new services, which will benefit Australian consumers.

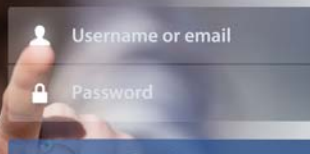
Using standardised APIs and protocols including OAuth 2.0 and OIDC, banks and authorised third-parties will be able to develop innovative products and solutions for consumers and businesses.

## How Do They Do it?

# 59%

Banks of the future will build a 360 view of their customers, not only for compliance and regulations but to increase the value of services they offer. By 2030 data will fundamentally transform the nature of financial services – and most sectors of the Australian economy.

- KPMG 2019



## It's a New Era for Security, Privacy, and Consent in Financial Services

Banks need to be ready for:

- Onboarding of Accredited Data Recipients to provide them with secure access to APIs
- Secure, adaptable and context aware customer authentication and consent journeys
- Consent driven access to API-based account information sharing

## Digital Identity Can Help Banks Not Only Comply With Open Banking But Compete and Innovate as Well

## How Can ForgeRock Help

The ForgeRock Identity Platform is a unified approach to digital identity management that can help address CDR regulation. Open Banking is an opportunity to strengthen trusted customer relationships by providing innovative new products and services. Developing account and payment capabilities is easier and more secure with a fit for purpose identity platform able to scale to demand.

The ForgeRock Identity Platform:

- Integrates with threat detection and real-time fraud analytics solutions
- Includes a PII-compliant data storage solution
- Prioritizes privacy and consent with granular consent controls for customers
- Delivers financial grade security to customers with dynamic authentication orchestration
- Provides Accelerator to speed your TTM
- Provides advanced API security
- Offers a range of flexible and extensible strong authentication solutions including push authentication, adaptive risk, and biometrics
- Based on open standards and compatible with OAuth 2.0, OIDC, and User-Managed Access (UMA)

## Open Banking Solutions



## At The Forefront of Digital Banking Innovation

ForgeRock is an active participant in the CDR Open Banking Working Group, and internationally powers the Reference Bank Application for UK's Open Banking, used by banks and third parties to test their products and services before deploying them in the ecosystem.

## GO BEYOND COMPLIANCE

- Create new financial products and services powered by digital identity like account aggregation and direct payments
- Enable secure API access to confidential customer data for API banking
- Deliver a secure, omnichannel experience with continuous, contextual security
- Know your customer by consolidating all customer financial data into a single profile for personalisation and journey to meet
- Quickly go to market with Open Banking compliant solutions with our DevOps-ready, developer friendly platform that can deploy in any environment

# 20%

"Nearly 20% of banks have already invested in Open Banking-related initiatives..."

# 77%

and 77% will do so by 2019" - Accenture Open Banking Survey 2017

For More Information On How ForgeRock Can Help Your CDR Open Banking Initiatives, Visit:

[www.ForgeRock.com/Identity-Solutions/Financial-Services/](http://www.ForgeRock.com/Identity-Solutions/Financial-Services/)

## About ForgeRock

ForgeRock®, the leader in digital identity, delivers modern and comprehensive Identity and Access Management solutions for consumers, employees and things to simply and safely access the connected world. Using ForgeRock, more than a thousand global customer organizations orchestrate, manage, and secure the complete lifecycle of identities from dynamic access controls, governance, APIs, and storing authoritative data – consumable in any cloud or hybrid environment. The company is privately held, and headquartered in San Francisco, California, with offices around the world. For more information and free downloads, visit [www.forgerock.com](http://www.forgerock.com) or follow ForgeRock on social media.