

WHY TELCO & MEDIA CHOOSE FORGEROCK

Deliver Better Customer Experiences to Drive Revenue

/WHAT WE DO

Meet ForgeRock. We're an identity and access management company. We secure digital identities for people, devices, and connected things online. We verify who you are and what you can access.

Our unified digital identity platform powers new cloud, mobile, and IoT services, so you can build secure, trusted relationships with customers and citizens anywhere, on any device.

/HOW WE DO IT

We tie digital identities together, so a person, their devices, their connected things, and all the services they use are consolidated into a single user profile. This makes it easy to personalize and protect customer services across channels. We use continuous, contextual identity data to spot unusual circumstances anytime and anywhere. And we satisfy users with the power to set their own privacy preferences.

We offer the only digital identity platform uniquely designed as a unified solution, with a single REST API for invoking any identity service. Flexible enough to handle any digital application on premises or in the cloud, our platform scales to handle hundreds of millions of identities and deploys fast - at the pace of today's business.

IMPROVE CUSTOMER EXPERIENCE ACROSS CHANNELS

Consolidate the identity data of users, their devices, and connected things to create a unified customer profile across all digital channels, so every employee across every department can provide consistent and personalized customer service on any device.

"We wanted a new access management platform that would position us for the next generation of cloud and mobile services as well as increase efficiencies and reduce costs. We needed one access management that could service a wide set of needs across our business."

Kevin Higgins, IAM Design and Delivery, Spark NZ

ACCELERATE CUSTOMER ENGAGEMENT

Reduce customer friction with single sign-on and social sign-on capabilities. Provide a single self-service platform for customers to manage their accounts.

"Because of ForgeRock, we were able to capture a better view of services that a client has by integrating authentication of services together."

Engineer, Telecommunications Services Company

BUILD TRUSTED RELATIONSHIPS WITH PRIVACY & CONSENT

Enable customers to selectively and securely share personal data in exchange for value-added services.

IMPLEMENT CUTTING-EDGE SECURITY

Real-time, responsive, round-the-clock security that verifies who consumers are and what they can access, from login to session log out.

"We needed to go beyond an employee-centric solution and grant our customers secure access to the relevant parts of our internal systems. We had to find a flexible platform that could handle identities for our internal and external users, ensure that each person only gained access to the relevant parts of the systems, and scale to support millions of users."

Matthias Rubel-Otterbach, Head of Web Application Development, Kabel Deutschland

PREPARE FOR IOT SCALE

Assign digital identities to hundreds of millions of connected devices and things like phones, tablets, smart tvs, wearables, and whatever's coming next.

"ForgeRock allowed us to consolidate onto a single platform, which supported both our legacy applications and new emerging applications."

Engineer, Telecommunications Services Company

"ForgeRock has a well thought-out platform and integration strategy with a comprehensive set of REST APIs."

KuppingerCole Leadership Compass "IAM/IAG Suites"

/THE FORGEROCK IDENTITY PLATFORM™

Access Management

Single Sign-On, Advanced Authentication, Intelligent Authentication, Mobile Authentication, Coarse-Grained Authorization, Push Authorization, Fine-Grained Authorization, Federation, Adaptive Risk, Social Sign-On, and more.

Identity Management

Provisioning people, services, and things, Self-Service, Profile & Privacy Management, Progressive Profiles, Social Registration & Login, Password Management, Synchronization & Reconciliation, Workforce and Marketing Connectors, Workflow, and more.

Directory Services

LDAP v3-compliant Directory, REST API, Web Services, Unlimited Slaves, Multi-Master & Fractional Replication, Password Policy, and more.

Identity Gateway

Authentication & Authorization Policy Enforcement Point for IoT, SAML Service Provider, OpenID Connect and OAuth2 support, Mobile, Legacy & Modern App protection, and more.

Edge Security

Our Identity Edge Controller provides zero configuration device onboarding, Hardware Root of Trust, issues and manages secure tokens for devices, and more. The Identity Message Broker authenticates and secures data streams from devices.

Profile and Privacy Management

A centralized dashboard for your customers to conveniently manage their profile and privacy preferences while ensuring compliance with data privacy regulations.

/AWARDS

Best IAM Solution

Cyber Defense Magazine

Most Innovative Product

Best in Biz Awards (ForgeRock UMA)

IAM Solution of the Year

Computing Security Awards

Access Management & Federation Leader in All Four Categories

KuppingerCole Leadership Compass
Overall, Market, Innovation, Product

LEVERAGE A UNIFIED IDENTITY PLATFORM

Deploy a production-ready, highly flexible, and extensible platform for a transparent and collaborative approach to the development process.

ForgeRock has a well thought-out platform and integration strategy with a comprehensive set of REST APIs."

KuppingerCole Leadership Compass "IAM/IAG Suites"

THE FOUNDATION FOR DIGITAL BUSINESS

ACCELERATE INNOVATION

- Meet evolving business needs with a flexible platform
- Build on standards-based technology
- Adopt emerging technologies

SPEED TIME TO ROI

- Integrate with existing infrastructure
- Adapt and scale to the technical requirements that your business needs today with little investment
- Remove the need to change current business practices with a flexible platform
- Build user self-service to reduce support costs

DRIVE CUSTOMER EXPERIENCES

- Remove barriers to patient engagement
- Build relationships based on relevance
- Unify patient experience across channels

GAIN VALUE FROM CUSTOMER DATA

- Supply the data your clinicians need
- Simplify infrastructure integration including to legacy components
- Centralize identity management across all business units and partners

EARN CUSTOMER TRUST

- Provide secure digital services that are customer friendly
- Tie security measures to risk in order to meet customer expectations
- Build consistent security protocols and experience across customer engagement timeline

CONNECT WITH CUSTOMERS ANYTIME, ANYWHERE, ANYHOW

- Build on an "IoT Ready" platform
- Securely manage devices & things with confidence
- Form relationships between users, devices, services and apps

MOBILIZE FOR THE NEW CONNECTED WORLD

- Enable patient-controlled data sharing across cloud, mobile, and IoT sources on any device
- Support real-time, contextual, and continuous security
- Provide a seamless, secure and consistent experience on any device

/CONTACT

Global Headquarters

201 Mission St, Suite 2900
San Francisco, CA 94105
+1-415-599-1100

www.forgerock.com

Twitter @forgerock