



# Build and Secure Your Digital Health Ecosystem to Deliver Great Experiences

The global pandemic solidified the importance of a well-strategized and secure digital health ecosystem. Healthcare customers (such as patients and members) have embraced digital health technologies and now expect convenient, retail-like experiences across all touchpoints. Providers and workforces are also now selecting their workplaces according to how well their digital solutions help them save time and improve care.

If done well, digital health ecosystems result in more informed care, streamlined operations, improved outcomes and engagement, differentiated business, and reduced costs. If done poorly, they create frustration, drain resources, force the need for manual processes, and increase security risks.

*"Data sharing and strategic partnership are cornerstones for their organization's success, according to data from HRI's provider, payer and pharmaceutical executive surveys..."*

– PwC

As illustrated on page two, modern identity and access management (IAM) serves as the backbone of a healthy digital health ecosystem. As a leading identity provider, ForgeRock helps organizations build and support vibrant ecosystems by enabling exceptional digital experiences based on interoperability, no-compromise security, and comprehensive functionality at any scale. Significantly improve and scale identity management, governance, and access management with the industry's only full-suite, AI-driven platform purpose-built for all identity types and use cases (customers, employees, partners, IoMT, devices).

- Trusted by more than 1,300 of the world's most recognized brands and organizations
- More than 4 billion identities under management
- A 99.99% service-level agreement (SLA) for all customers
- Over 120 technology partners with countless integration capabilities
- Leadership in healthcare security research and standards innovation

ForgeRock helped a North American healthcare payer with over 20 million members strategize and implement their customer identity and access management (CIAM) initiative. With ForgeRock, the company increased member satisfaction and registrations, reduced risk by securing member identity credentials, established a stable environment that can scale, and obtained readiness for their Center for Medicare and Medicaid Services (CMS) interoperability requirements.

**FORRESTER**

Wave Leader for Customer Identity and Access Management Q4 2022

**kuppingercoire**  
ANALYSTS

Overall Leader for Passwordless Authentication, 2022

**Gartner**

Magic Quadrant Leader for Access Management 2022

## Get Started With ForgeRock For Your Digital Health Ecosystem

Learn more by reading **5 Ways Digital Identity is the Backbone of Health Ecosystems and Experiences** or visit us at **ForgeRock.com**.

# Modern IAM: The Backbone of Digital Ecosystems and Experiences



<sup>1</sup> <https://www.pwc.com/us/en/industries/health-industries/health-research-institute/customer-experience.html>

"With ForgeRock User Managed Access (UMA), we are able to design innovative data-sharing and consent technologies into our HealthSuite Digital Platform that make it possible to foster consumer and patient trust."

– Jereon Tas, CEO Healthcare Informatics Solutions and Services, Philips

## About ForgeRock

ForgeRock® (NYSE: FORG) is a global digital identity leader helping people simply and safely access the connected world. The ForgeRock Identity Platform delivers enterprise-grade identity solutions at scale for customers, employees, and connected devices. More than 1,300 organizations depend on ForgeRock's comprehensive platform to manage and secure identities with identity orchestration, dynamic access controls, governance, and APIs in any cloud or hybrid environment. For more information, visit [www.forgerock.com](https://www.forgerock.com).



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