Digital Identity for Financial Services

4 of the 5 Highest Ranked U.S. Banks Trust ForgeRock

Increase ROI on Digital Investments

FSI organizations are increasing digital investments to meet radically changing customer needs and engagement habits. Meanwhile, security risks continue to mount.

Making a trade-off between customer experiences and security is no longer viable. The ability to scale, improve agility, and deliver personalized services is critical to driving ROI on digital investments.

But achieving these aspirations is costly and complex. Legacy IAM solutions are expensive to maintain, fail to address cybersecurity threats, and are not future-proof.

The purpose-built ForgeRock Identity Platform provides FSI organizations with the ability to elevate customer experiences and improve security without compromise.

Reducing time to value and costs, improving roadmap agility, helping you to attract and retain customers, while shrinking the attack surface is all within reach.

Key Benefits

Deliver Superior CX
Delight customers with personalized experiences and control over personal data.

Reduce the Attack Surface
Mitigate risk of identity fraud, account takeover, and unauthorized access.

Scale the FSI Ecosystem
Rapidly grow your customer and partner base, across all your services.

Capabilities

Identity-Driven Zero Trust Security
Reduce identity fraud and cybersecurity risks by deploying secure context-driven SCA, MFA and authorization journeys at pace.

Enterprise-Grade Customer IAM
Gain a single view of the customer and provide a consistent omnichannel banking experience.

FAPI-Driven Open Banking Innovation
Integrate your ecosystem securely with trusted third parties, devices, and applications using REST financial-grade APIs (FAPIs).

Flexible Cloud, On-Premises, Hybrid Deployment
Achieve scale and resilience at pace with full deployment flexibility across all deployment environments.

Data Residency and Sovereignty
Achieve regulatory compliance and enable privacy to build long-lasting relationships with customers.

Our Approach

ForgeRock helps FSI organizations modernize their security and digital transformation requirements and move on from legacy IAM solutions. The ForgeRock Identity Platform is both comprehensive and simple to use. It is the only platform that can be implemented across an organization for all identities and use cases (consumers, workforce, and partners).

It is also the only platform that offers feature parity across all delivery options: on premises, any cloud environment, and as a service.

One Platform. All Identities. Any Cloud.

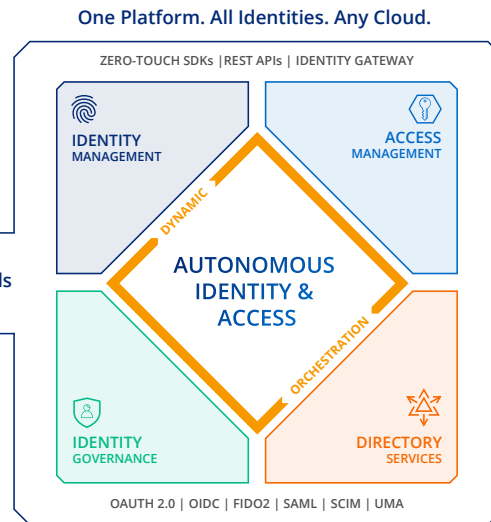100+ inputs for identity, orchestration and dynamic access decisioning

Business Context
Transactions Resources, Scopes

Security Context
AI/ML, Fraud, Security, Behavior

Identity Context
Identity Proofing, Social

Relationship Context
User-User and User-Device relationships

Signals

ZERO-TOUCH SDKs | REST APIs | IDENTITY GATEWAY

IDENTITY MANAGEMENT

ACCESS MANAGEMENT

AUTONOMOUS IDENTITY & ACCESS

DYNAMIC

ORCHESTRATION

IDENTITY GOVERNANCE

DIRECTORY SERVICES

OAUTH 2.0 | OIDC | FIDO2 | SAML | SCIM | UMA

Sync

Send rich signals throughout the digital enterprise for security and agility

Cyber Security Operations & SIEM

eKYC/Customer Profiling

Omnichannel Experiences

CRM, ERP, HR, and other business applications

Regulatory Compliance

Data Lakes and Data Warehouses

Why Financial Service Organizations Choose ForgeRock

Low-Code, No-Code Orchestration
Reduce time to value and costs with Intelligent Access drag-and-drop journey builder.

AI-Driven Identity Governance
Reduce security risks, such as account takeover and unauthorized access, by automating identity and access decisions with AI and ML.

One Platform for All Identities
Reduce implementation costs and complexity by deploying across on-premises, any cloud, and hybrid IT infrastructure.

Scale, Security, and Resilience
Avoid throttling and hidden costs while providing peak resilience to meet growing customer demand.

To learn more:
www.forgerock.com/industries/financial-services

Business Outcomes

45%
Support Call Reduction

Reduce Help Desk Calls
Give customers the ability to self-service and control their privacy settings.

HSBC - Testimonial Video

100M
Daily Logins

Achieve Performance and Resilience
Drive customer engagement to digital channels to reduce costs and improve personalization.

Standard Chartered - Customer Blog

80%
Click-Rate Reduction

Automate Access Requests
Reduce costs associated with the full identity governance life-cycle.

A Multinational Financial Services Company

70
Platforms into One

Modernize the IT Estate
Improve time to value by consolidating legacy systems.

A Large US Banking & Insurance Customer

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